

Contract conditions

Implementation of a contract made by customer shall be the subject to the conditions set out below.

Placing an order constitutes to the acceptance of the conditions.

1. We recommend to perform test before final production. Test includes 3-4 pcs of lanyards or few meters of tape. We do not accept any complaints regarding final product colour or readability of small or thin elements if the test was not performed beforehand. The cost of the test is 12,00 EUR the amount will be deducted from the final bill if there are not any major design changes made. Design changes accepted after the test is performed, must be discussed individually.
2. Artwork especially logo and text should be in vector graphics: *.cdr, *.cmk, *.ai, *.eps.
3. The order should have its own title and includes detailed informations regarding the product, invoice data and shipment arrangements if they are different than one on the invoice. Please see the order sample on the page below.
4. If you do not decide to place the order the amount of 20 EUR could be charged for the graphics initiated.
5. Colours should be defined by Panton Matching System for coated paper (C). Colours could range +/- one shade.
6. We reserve the right to change your project to fit our templates and production process.
7. The spaces between logos on the final product might vary slightly with your original project due to production process.
8. Please provide all the project in 1:1 scale.
9. Due to the production process we are unable to produce the exact numbers of items. There is a small discrepancy in a final amount of product. For example under 1 000 meters of tape/labels discrepancy is 10%, above that it is 5 %.
10. Due to material used and high temperature that occurs during the production process the logos might come out slightly of center.
11. Shipment. After receiving the payment confirmation via e-mail we will ship your order via TNT courier. It is also possible to arrange your own courier. If the client fails to collect the shipment he will be make responsible for any cost occurred due to the goods being stored by a courier company.
12. It is possible to give our regular customers trade credit if needed.
13. The client is solemnly responsible for obtaining rights for the logos used for printing. The Batkiewicz company will not be held responsible for any claims regarding trademarks used.
14. We can not be hold responsible for delays due to unforeseen circumstances, our responsibility is limited to the product only not to the agreement made by client with the third party

Order sample:

Hello,

Order for 200 pcs lanyards booth side printed ended only with metal hook.

Company details for invoice:

PPH Batkiewicz sp.j.

Wakmundzka 220

34-400 Nowy Targ

VAT ID: PL7352166890

Phone: +48 666 666 666

Shipment details: (if different than on invoice)

PPH Batkiewicz

Zarzevska 32

93-184 Łódź

Phone: +48 777-666-555

Best Regards

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